



## Premier Support - A direct 24x7x365 line to our most elite technicians.

Advanced technical support, 24x7x365, in more than 100 markets

Technical Account Managers for proactive relationship and escalation management

Comprehensive hardware & OEM software support

Priority on service delivery and repair parts

Single point of contact for simplified end-to-end case management

Lenovo Service Connect Portal for customized reporting and product support



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## Accidental Damage Protection - Protection of your PC from the unexpected.

Experience shows that a significant portion of devices may be damaged (and not covered under warranty) in the first three years. Lenovo's Accidental Damage Protection service covers accidents beyond the system warranty such as drops, spills, bumps and even electrical surges. Make sure your new device has maximum protection, avoid unplanned costs and get peace of mind.



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## Base Warranty - Included with the systems you purchase, default 1- or 3-year coverage window.

## Warranty Extensions & Upgrades - Service and protection that's right for your circumstances.

- Pick Up & Return Courier
- Onsite Support
- Technician Installed Customer
- Replaceable Unit Service
- International Warranty Upgrade

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## Recommended Services

BEST	3Y Premier Support Plus upgrade from 3Y Premier Support (5WS1L39023)
BETTER	3Y Lenovo Support (KYD + SBTY + International Upg) (5PS1D67026)
GOOD	3Y Sealed Battery Add On (5WS0A23013)

For a full list of accessories and services, please visit:  
<https://smartfind.Lenovo.com>

**PSREF**  
Product Specifications  
Reference